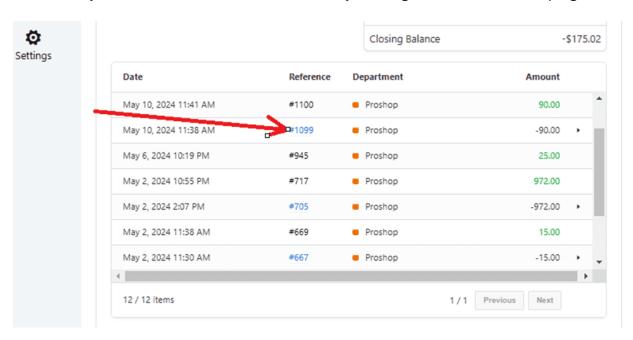
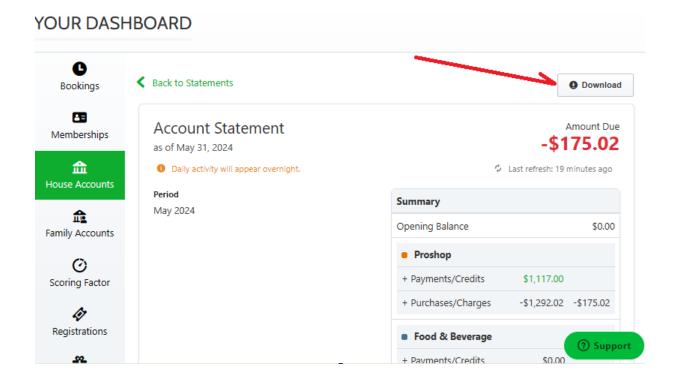
This document covers the following frequently asked questions:

- How can I view itemized charges?
- What is due by the 15th of each month?
- Making payments online
- How can I set up autopay?

How can I view itemized charges? You have two options:

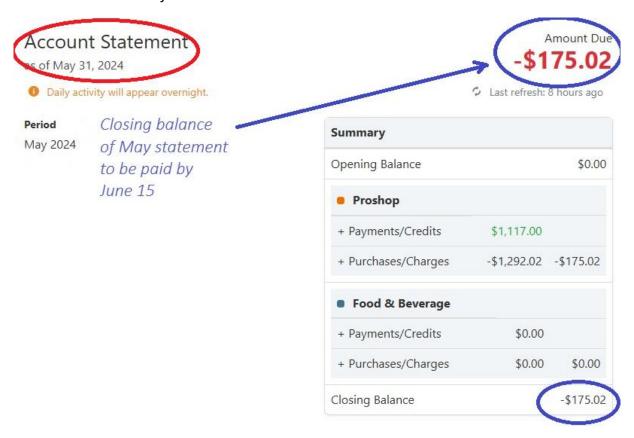
- 1. Click a reference number appears in blue, and you can see a detailed breakdown of the charge.
- 2. Alternatively, download the detailed statement by clicking 'Download' in the top right corner.

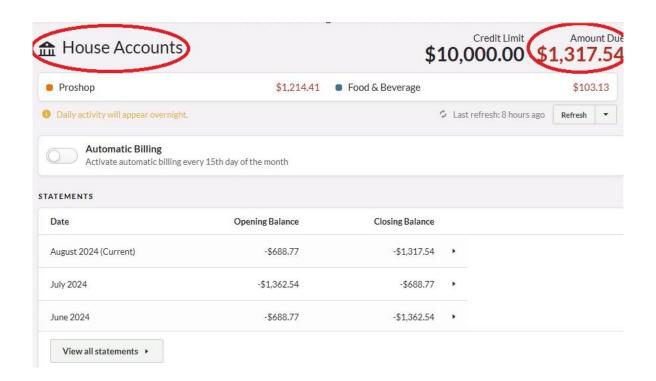




What is due by the 15th?

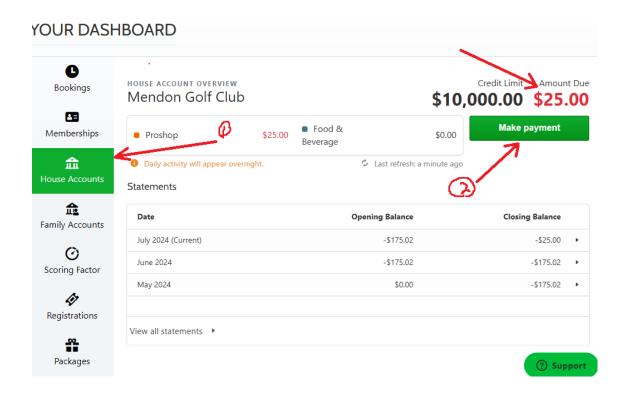
The amount due is the previous month's closing balance. For example, in June, you'll pay May's balance. Check your statement for the exact amount. Note that the 'Amount Due' in your statement may differ from the real-time balance in your house account **overview**.

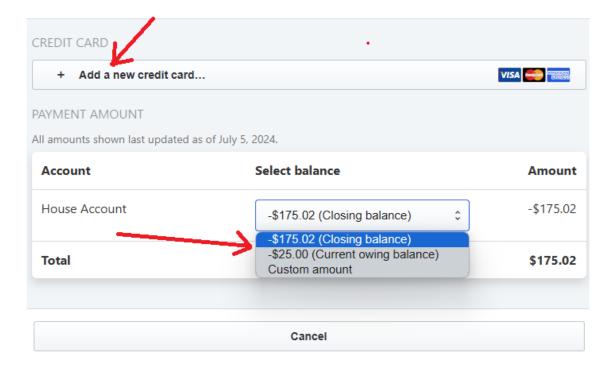




Making payments online

- 1. Click House Account' tab.
- 2. Click 'Make Payment' in the top right corner. Choose to pay the previous statement, current balance, or a custom amount.
- 3. Enter your credit card information and pay.



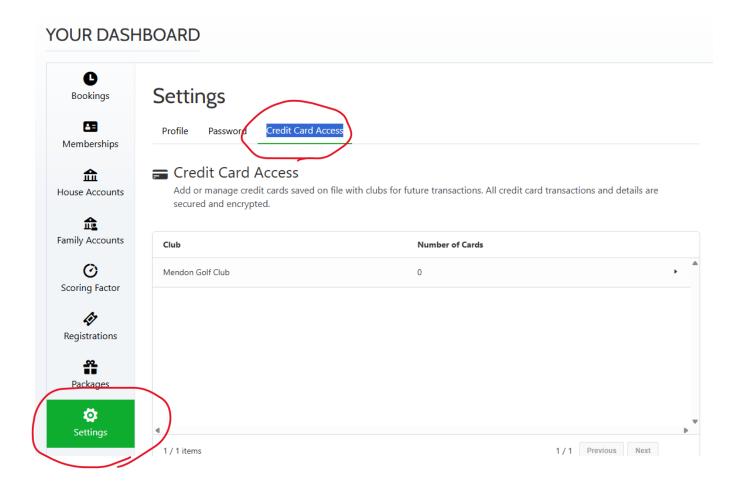


How can I set up autopay?

To set up autopay, first save your credit card in your online account. Then, email office@mendongolfclub.com or call the office to have autopay enabled.

Adding or Deleting Credit Cards on file

You can add or remove a credit card on file by going to **Settings > Credit Card Access**, as shown in the screenshot.



As always, feel free to call 624-3770 Ext.210 or email <u>office@mendongolfclub.com</u> with any questions or assistance.